

What to expect when going through passport control and customs.

When on your flight to Kiev, Ukraine the airline staff will pass out an immigration card to fill out. It will have two parts asking the same questions. One is for arriving to Kiev and the other is for your departure from Kiev. It will ask you questions like your name, citizenship, date of birth, sex, passport number, type of visa (visa not needed if staying in Ukraine under 90 days), purpose of trip, flight number and the address you will be staying at in Ukraine. Use the following address:

yl. Students'ka 3
Kiev, 04050
UA

Once you arrive in Kiev at the airport you will go through passport control. There you will give your passport and the immigration card to the customs agent. They will stamp your passport and give you back the other part of the immigration card to keep with your passport. **This must stay with your passport at all times during the trip!** After passport control you will enter the area for baggage pick up. Once you receive your luggage you then will proceed through customs. Go through the green line (nothing to declare). They might ask you simple questions like how much money do you have and or do you have anything of major value. They also might want to see your passport again. Once you're through with that you will see the exit signs and you will go through an automatic sliding door and we will be right there waiting for you.

What to do about lost luggage?

If the airlines have miss placed your luggage. You will need to fill out the proper forms in the lost luggage department located near the luggage carousals. You will need to give them a Ukrainian address so they can deliver the luggage to you if found during your time in Ukraine. Use the following address:

yl. Solnichnaya, 2
Celishe Tetrovski region
Vinnitska Oblast.
Ukraine 23316

Give them the following phone number for them to contact you: 067-430-6333

They will also give you a number to reach them as well as a tracking number to check on the status of the lost luggage.